

We're Storm2

# CONNECTING FINTECH TALENT

EUROPE | NORTH AMERICA | APAC

## Post-Offer Care Checklist

The journey from acceptance to the first day is crucial, and our post-offer care checklist is designed to guide you through this period with precision and care.

### 1. Welcome Communication:

- ☐ Send a warm welcome email to express your excitement about their upcoming journey.
- ☐ Introduce key team members and provide contact details for any questions.

### 2. Onboarding Details:

- ☐ Provide a comprehensive onboarding package detailing the first week's schedule, training sessions, and any preparation needed.
- ☐ Clarify remote onboarding procedures if applicable.

### 3. Regular Updates:

- ☐ Regularly touch base with the candidate, sharing news about the company's recent achievements, projects, or milestones.
- ☐ Keep them informed about any changes or developments that might affect their role or responsibilities.

### 4. Preparing for Success:

- ☐ Ensure their workspace or equipment is ready and functional for their first day.
- ☐ Set up introductory meetings with team members they will collaborate with closely.

### 5. Addressing Concerns:

- ☐ Keep an open line of communication for any concerns or questions they might have.
- ☐ Address any potential challenges or uncertainties they may encounter during their transition.

### 6. Counteroffer Prevention:

- ☐ Share the unique value proposition of your FinTech, reaffirming the reasons they chose to join.
- ☐ Emphasize the growth opportunities, projects, and impact they will be a part of.

### 7. Personal Touch:

- ☐ Send occasional messages or notes to check in on their excitement and answer any queries.

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- ☐ Share insights about your FinTech's culture and values to deepen their sense of connection.

The post-offer care checklist isn't just about logistics; it's about nurturing a positive candidate experience that extends from acceptance to their first day. This process demonstrates your commitment, establishes trust, and reaffirms their decision to be a part of our journey.